CAD Dashboard

Review CAD data and evaluate your agency's response time using a customizable dashboard

The CAD Dashboard allows communication centers to consistently review their performance, enabling them to target resources, improve response times, and provide the best possible service to their communities. Using the dashboard, personnel can view the number of calls the center receives and track response times. Users can also view incidents on a Google Map™ and customize the dashboard to display specific call natures, date ranges, as well as their agency's name and badge.

Advantages

- View call nature and frequency.

- Compare response times to national standards.

- Monitor dispatch efficiency and determine where to make adjustments in staffing or training.

- Customize the dashboard with specific call natures, date ranges, and agency information.

- See calls on a Google Map.

Key Features

View Call Frequency
Spillman's CAD Dashboard allows you to view the nature and frequency of calls. Your agency can also use the dashboard to see how many calls occurred per day or per hour and compare call frequency and response time by week, month, quarter, or year.

Measure Efficiency
Using the dashboard, you can see how response times compare to department standards or to national standards set by the Association of Public-Safety Communications Officials (APCO) and the National Emergency Number Association (NENA). The dashboard enables you to see which dispatchers are meeting response time standards, allowing your agency to adjust staffing or schedule additional training to increase employee effectiveness.

Customizable Agency Information
Customize the CAD Dashboard module to meet your dispatch center's needs. The dashboard gives your agency complete control in determining what call natures are displayed and what date ranges are shown. You can also customize the appearance of the CAD Dashboard by adding your agency's name and badge.

Call Mapping
The CAD Dashboard enables you to view calls on a Google Map, allowing you to quickly determine which areas of your jurisdiction are generating the most calls for service and emergency response.

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1. Using Spillman's CAD Dashboard module, you can compare the number of calls received during customizable time periods on a bar graph and view the number and type of calls received per day or per hour on a line graph.

2. The CAD Dashboard module is completely customizable, allowing you to select which date ranges and call nature types are shown.

About Spillman

For nearly 30 years, Spillman Technologies has provided public safety professionals with state-of-the-art software solutions backed by unparalleled customer service. Today, Spillman's integrated public safety software is used by more than 950 police departments, sheriff's offices, communications centers, fire departments, and correctional facilities nationwide.

Police   Sheriff   Communications   Fire   Corrections

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4625 West Lake Park Blvd.
Salt Lake City, Utah 84120
800.860.8026
info@spillman.com
www.spillman.com